



Service Specialist

Hays Banking • Melbourne CBD VIC



Base pay

\$31 - \$35 / hr



Work type

Temporary



Contract type

Not provided

Job details



Date posted

10 Aug 2021



Expiring date

10 Aug 2022



Category

Banking, Superannuation & Finance



Occupation

Client Service



Base pay

\$31 - \$35 /hr



Work type

Temporary



Job mode

Standard/Business Hours

Full job description

Your new company

As an industry leader in financial services, this Top 4 Bank has a strong presence across 34 markets, focusing on core markets in Australia and New Zealand.

- Top 4 Bank
- Competitive Hourly Rate (\$31.25/hour + super)
- Melbourne CBD Location
- Start Date ASAP
- Full-time Temp to Perm opportunity (Monday to Friday on a rotating roster between 7am-8pm)
- Working from Home Flexibility

Your new role

Your new role will require you to deliver world class service to customers in the Institutional and Corporate departments. The roles and responsibilities include:

- Responding and resolving customer queries
- Handling technical enquiries in a professional manner
- Escalating enquiries where required

What you'll need to succeed

In order to be successful for this opportunity, you will need to have:

- Strong communication skills
- Possess a proactive attitude in the best interest of the customer and organisation

- Able to effectively work under pressure
- Strong ability to confidently raise issues or concerns
- Provide outstanding customer service experience

What you'll get in return

- Industry leading training
- Career progression opportunities
- Temp to perm opportunity

What you need to do now

If you're interested in this role, please send an up to date CV to tasha.goonting@hays.com.au

Alternatively, please forward this job opportunity to family or friends who may be interested!

LHS 297508 #2540935