



Home Loan Solutions Consultant

Hays Banking • Melbourne CBD VIC



Base pay

\$28 - \$34 / hr



Work type

Temporary



Contract type

Not provided

Job details



Date posted

03 Sep 2021



Expiring date

03 Sep 2022



Category

Banking, Superannuation & Finance



Occupation

Business Banking



Base pay

\$28 - \$34 /hr



Work type

Temporary



Job mode

Standard/Business Hours

Full job description

- Competitive Hourly rate | FULL TIME
- Top 4 Bank | South Melbourne Location
- Temp to Perm Opportunity

Your new company

As an industry leader in financial services, this Top 4 Bank has a strong presence across 34 markets, focusing on core markets in Australia and New Zealand. With head office located in Melbourne, you will be joining a business that are committed to attracting and retaining the best, by offering a genuine career path into a world of opportunities.

Your new role

You will be responsible for handling customer enquiries in an inbound call centre environment for Mortgage Solutions. Your role will be to discuss and resolve mortgage enquires pertaining to construction loans, organizing payments, changing of direct loan payments and frequency, general enquires and interest rates. The role also includes conversations with Brokers and mobile lenders who call on behalf of their customers. This role requires you to be available to work full time, on a rotating roster from Monday – Friday working between the hours of 8am - 8pm.

What you'll need to succeed

You will have a genuine passion for providing first class customer service and you will also be looking for the ongoing stability and professional development opportunity of a temp to perm role. Notably, you have the ability to listen to the customer's needs whilst operating various systems at one time, you have exceptional communication skills, the desire and determination to work towards individual targets and team goals.

Previous experience in a similar role would be advantageous.

What you'll get in return

To begin, 3 weeks of an in-depth, industry-leading training program, ongoing coaching, an opportunity for career progression, a company that promotes a diverse work force and stands by its values.

What you need to do now

If you're interested in this role, click 'apply now' to forward an up-to-date copy of your CV to Tasha.Goonting@hays.com.au

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